

ADAM SMITH COLLEGE
INSPIRING LEARNING

Course Handbook

NC Hairdressing

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Welcome to Adam Smith College

This is the Course Handbook for the NC Hairdressing. On behalf of the Course Team I would like to warmly welcome you to Adam Smith College. We feel sure that you will enjoy your time spent here.

To help you make the most of your time at College and to familiarise you with your course we have produced this course handbook. In here you will find information about the structure of your course, the teaching and learning styles used and the ways in which your work will be assessed and graded.

There is a considerable amount of information contained in this handbook, some of which will be of greater relevance to you as you work through the course than it is at the start of your studies in the College. However, we recommend that you read this Course Handbook through carefully **now**, then keep it safely - you will need to use it through your course.

We hope you will find the handbook a useful guide to your course and wish you every success in your studies.

Lorraine Cusick & Fiona Gilfillan
Curriculum Head: NC Hairdressing

Information about your course

Your course is:	NC Hairdressing
Your Curriculum Head is:	Lorraine Cusick – February Intake Fiona Gilfillan – September Intake
His/Her office is:	BS20, St Brycedale Campus
His/Her telephone number is:	01592 223503
His/Her email address is:	lorrainecusick@adamsmith.ac.uk fionagilfillan@adamsmith.ac.uk
Scheduled guidance time:	As per timetable

Your Curriculum Head

Each course in the Adam Smith College is assigned a Curriculum Head, whose role is to provide you with advice and support through your course of study. This falls roughly into two categories – guidance related to your studies and pastoral care to help you deal with any difficulties you might encounter of, for example, a personal, financial or health-related nature.

At the beginning of your course you will agree your learning targets with your Curriculum Head. These will be recorded on your Learner Agreement which both of you will sign. Throughout your course, your Curriculum Head will monitor your progress and meet with you regularly during the year to discuss how you are getting on.

Your Curriculum Head will also be available at a set time each week when you can meet if there's something you need to discuss. However, if something comes up which has to be dealt with urgently, you can ask to speak to your Curriculum Head at any time. He/she might not be able to meet you immediately – Curriculum Heads have classes to teach and other students to look after – but he/she will offer you an appointment as soon as possible or refer you to another appropriate member of staff.

Your Curriculum Head may not always be able to personally provide you with the sort of help or support you need, in which case he/she might recommend that you are referred to a member of the College's Guidance or Learning Support staff.

So, if at any time throughout your course, you experience difficulties which are affecting your progress as a student, your Curriculum Head should be your first contact. Please remember that unresolved problems rarely just go away. On the contrary, they tend to get worse the longer they're not dealt with. So, speak to your Curriculum Head sooner rather than later.

Your attendance at college and part-time employment

Your success as a student depends on full and regular attendance at **all** classes. You should inform your Curriculum Head as soon as possible if you have problems with attendance. Our records show that students who do not attend all their classes have a very high risk of failure.¹

We recognise that you may need to undertake part-time work, but we strongly advise you not to take employment of more than 15 hours a week if you are a full time student. Should you need to take employment of more than 15 hours per week we recommend you register as a part time student. A full time student is expected to follow their timetable and negotiate work times around it.

Your learning

Your College course will provide you with constant opportunities to learn new skills and acquire knowledge in your chosen subject areas. In order to make the most of all the opportunities available, you need to organise and plan your learning and also to manage your time effectively.

You must attend **all** your timetabled classes. You also need to study in your own time and you should plan to spend several hours a week to fulfil your commitment as a full-time student. You need to allocate time for this in your diary.

Prepare for lectures and tutorials by doing any reading or exercises in advance. Always make some notes – there is usually a handout provided. Review these after the class and ask your lecturer if there is anything you do not understand.

Note assignment deadlines and exam dates in your diary and remember to begin assignments early. You will enjoy researching and planning your work if you allow yourself plenty of time. Make sure you understand what you need to do and plan how you are going to tackle it. Seek advice from your lecturer or Curriculum Head if there is anything that needs clarification.

For full details of regulations about attendance, see the College Attendance Policy and Procedure.

¹ For full details of regulations about attendance, see the College Attendance Policy and Procedure.

In summary:

- ❖ plan your learning strategy
- ❖ allocate enough time
- ❖ attend **all** of your classes
- ❖ start assignments well in advance
- ❖ seek advice and help
- ❖ use the learning resources offered
- ❖ enjoy the learning experience!

Credit for previous learning

Some students have previous experience or qualifications for which they may receive credit on their present course of study. If you have any qualification that may exempt you from part of your course, for example from school or another college, you may apply for Accreditation of Prior Learning (APL). Similarly, if you have undertaken work, paid or voluntary, that has resulted in learning skills or knowledge that is equivalent to units you will be studying here, you may apply for Accreditation of Prior Experiential Learning (APEL). Together these are known as AP(E)L and it means you do not have to duplicate study you have done previously. It does not necessarily have to be in your chosen subject, but it must be at the same level as your course of studies here.²

If you wish to claim for APL/AP(E)L please speak to your Curriculum Head.

The aims of your course

The aims of your course are:

- ❖ to develop your knowledge of the facts, theories, concepts, applications, development and importance of the theoretical aspects of the Hair Units
- ❖ to enhance your practical skills in Hairdressing
- ❖ to provide a sound basis for those of you who may decide go on to a more advanced course of study;
- ❖ to give you experience of the equipment, materials, processes and practices currently used in the Hairdressing industry;
- ❖ to encourage your development of effective learning strategies.

² For full details of the scheme for crediting previous learning, see the College Credit Transfer and APL/APEL Procedure.

The structure of your course

Year 1

The course consists of 15 units. Z codes will be added to the shortlist to make up required credits.

The course consists of 3 days formal classes each week along with one day of work experience. Also individual study and coursework.

The units you will study in Semester 1 are:

Semester 1		
Unit Code	Unit Title	Credit
F47004	Make sure your own actions reduce the risks to Health & Safety	1
F7B704	Shampoo and Condition Hair	1
D36H10	Work Experience	1
F4C511	Personal Care and Experience	1
F7B904	Prepare for Hairdressing Services and Maintain Work Areas	1
F3GC10	I.T.	1

The units you will study in Semester 2 are:

Semester 2		
Unit Code	Unit Title	Credit
D36H10	Work Experience	1
F7B604	Contribute to the Development of Effective Working Relations	1
F7BC04	Assist with Hair Colouring Services	1
F7BB04	Blow-dry Hair	1
FOFB10	Cosmetology Make Up Artistry	3
F4C811	Setting and Winding Techniques for Hair	1
F7BA04	Assist with Salon Reception Duties	1
DOSF10	Selling Skills	1
F3GC10	I.T.	1

Year 2

The course consists of 10 units. Z codes will be added to the shortlist to make up required credits.

The course consists of 3 days formal classes each week along with one day of work experience. Also individual study and coursework.

The units you will study in Semester 1 are:

Semester 1		
Unit Code	Unit Title	Credit
F4C911	Shampooing and Conditioning Hair & Scalp	1
D36H11	Work Experience	1
F38X11	Skills for Customer Care	1
F4BX11	Blow-drying Techniques	1
F4CB11	Current Techniques in Long Hair	1
F4BY11	Applying Practical Skills	1

The units you will study in Semester 2 are:

Semester 2		
Unit Code	Unit Title	Credit
D36H11	Work Experience	1
F50F11	Clipper Cutting for Gents	1
F4C211	Ladies Hairdressing – Basic Cutting Categories	2
F4C411	Mix, Apply and Remove Colour	2
F7BK04	Change Hair Colour	1

The content of your course

Here are brief descriptions of the units which make up your course:

Year 1

F47004 - Make Sure Your Own Actions Reduce the Risks to Health and Safety

- How to identify the hazards and evaluate the risks in your workplace.
- How to reduce the risks to Health and Safety in your workplace

F7B704 - Shampoo and Condition Hair

- Maintain effective and safe methods of working when shampooing and conditioning hair
- Shampoo Hair
- Apply and remove conditioners

D36H10 - Work Experience (Semester 1&2)

- To gain the commercial experience of working within the salon environment with industry
- Be educated in watching different styling techniques
- The dynamics of team work and salon image

F4C511 - Personal Care and Appearance

- Highlight the importance of good hygiene
- Effects of appearance to customer perception

F7B904 - Prepare for Hairdressing Services and Maintain Work Areas

- Prepare for Hair Services
- How to maintain clean and tidy work areas

F3GC10 - I.T. (Semester 1&2)

- To understand how I.T. can improve the effectiveness of a salon's management and day to day running.

F7B604 - Contribute to the Development of Effective Working Relations

- Develop effective working relationships with clients
- Develop effective working relationships with colleagues
- Develop yourself with the job role
- Understand employment policies and procedures

F7BC04 - Assist with Hair Colouring Service

- You will learn hair colour
- Maintaining effective and safe methods of working when assisting with colouring services
- Removing colouring and lightening products

F7BB04 - Blow-dry Hair

- Maintain effective and safe methods of working when drying hair
- Blow-dry hair

FOFB10 - Cosmetology, Make up Artistry

- Safe and Hygienic application methods
- Basic hair and make-up skills

F4C811 - Setting and Winding Techniques for Hair

- How to maintain effective and safe methods of working when setting and winding hair
- How to set and wind hair
- How to dress and finish hair
- How to provide after care advice

F7BA04 - Assist with Salon Reception Duties

- Maintain reception area
- Attend to clients and enquiries
- Help to make appointments for salon services

DOSF10 - Selling Skills

- Introduction to the benefits of selling products and equipment
- Techniques used in Selling to customers

Year 2**F4C911 - Shampoo and Conditioning Hair and Scalp**

- How to maintain effective and safe methods of working when shampooing, conditioning and treating the hair and scalp
- How to shampoo the hair and scalp
- How to condition and treat the hair and scalp
- How to provide after care advice

D36H11 - Work Experience (Semester 1&2)

- To work in an industry environment
- Be educated in watching different styling techniques
- The dynamics of team work and salon image

F38X11 - Skills for Customer Care

- To develop an understanding of professional care within the salon environment
- How to use positive communication methods

F4BX11 - Blow-drying Techniques

- Maintain effective and safe methods of working when drying hair
- How to blow dry and style hair

F4CB11 - Current Techniques in Long Hair

- Identify and describe the properties of hair and the effects of blow drying
- Establish clients requirements and agreed style by using consultation
- Prepare for blow dry to achieve agreed style
- Perform a Blow Dry to achieve agreed style

F4BY11 - Applying Practical Skills

- to identify your strengths and weaknesses in practical work
- to always undertake safe and hygienic practices when doing practical work

F50F11 - Clipper Cutting for Gents

- Study tool and techniques used in clipper cutting
- Identify influencing factors when clipper cutting
- Client consultations to decide on which style is most suited
- Prepare and perform clipper cutting and finish service to agreed style

F4C211 - Ladies Hairdressing – Basic Cutting Categories

- Describe cutting technique, categories and effects.
- Range and maintenance of tools
- Establish client required style taking into account any influencing factors
- Prepare client for haircut
- Perform the cut to meet desired outcome

F4C411 - Mix, Apply and Remove Colour

- Using safe working practices when colouring hair
- Prepare for colouring and lightening process
- Perform application of colouring and lightening service
- Removing colour and lightening from hair

F7BK04 - Change Hair Colour

- Safe and effective methods of colouring hair
- Prepare for colouring services
- Colour and Lighten hair
- Providing after care advice

Assessment of your work

Throughout your course, your work will be assessed in a number of different ways, depending on the different criteria in individual units.³

The majority of courses delivered in the College are assessed partly or wholly on a continuous basis – in other words, you will be assessed on parts of your work as you go along rather than all of it at the end of the unit. This assessment is carried out by the lecturer teaching the unit.

So that assessments can be fair to all students, and whoever teaches them, internal assessments are checked by other lecturers teaching the same, or similar, units. This is a process called 'internal moderation'.

Over and above the internal moderation of assessments of student work, awarding bodies check that colleges are assessing work appropriately by a process called 'external verification'. This process involves the awarding body carrying out checks on College staff's assessments of student work. This is done by sending 'external moderators' to the College, where they check assessments against national standards.

Only after these three stages have been completed can you be sure of your results, the certificates for which will be sent to you directly by the awarding body, not the College.

Internal assessment is not just about judging whether you have passed or failed. It also provides both you and your lecturers with important information about what you're doing well and where you have shortcomings in your knowledge, understanding or skills. Assessment is closely linked to the learning process in the sense that the feedback you will receive from your lecturers will help you improve your work in the future.

Finally, a range of courses delivered in the College are assessed by means of an externally-set and externally-assessed examination. The examining body will inform you directly whether or not you have completed your course successfully. College lecturers are not in a position to tell you whether you have passed or failed, until they have been informed by the examining body (usually at the same time as you will know directly from the examining body). If in doubt, please ask your lecturer about the procedures used.

³ For full details of the College's regulations about assessment, see the College's Assessment Procedure.

Re-assessment of your work

If you are unsuccessful in an internal assessment, you will be offered the opportunity to be re-assessed. Depending on the arrangements for re-assessment laid down for a particular unit, this may involve retaking either the whole assessment or just part of it.

You will normally only be allowed one (or, in exceptional circumstances, two) re-assessment opportunities.

Submission of your coursework

You should hand all coursework in to your subject lecturer.

All coursework for assessment will have a specified deadline for submission. It is essential that you meet the submission deadline to ensure fairness amongst all students and to enable staff to mark efficiently.

Your subject lecturer may allow you an extension to a submission date if there are valid circumstances affecting your ability to meet the deadline.

Any coursework (for which there are no mitigating circumstances or an agreed extension) handed in after the submission deadline will normally receive a mark of 0.

If you are unwell when completing assessed coursework or sitting examinations, or have any other specific difficulties that may affect your performance in assessed coursework or examinations, you should notify your Curriculum Head in writing of the circumstances as soon as possible, and make immediate arrangements for medical certificates or other letters of support to be submitted.

Cheating and plagiarism

There are various forms of academic dishonesty but in the student's context it means cheating in examinations or presenting work for assessment which is not your own.

Plagiarism as a form of cheating takes place when the student 'borrows' or copies information, data or results from an unacknowledged source, without quotation marks or any indication that the presenter is not the original author or researcher.

If carried out knowingly, cheating and plagiarism have the objective of deceiving examiners and this threatens the integrity of the assessment procedures and the value of your award.

Work produced by someone else may be summarised or repeated providing it is referenced to the original author. As well as text, work such as diagrams, maps and charts must also be acknowledged. In addition to the use of quotation marks when quoting from original sources and secondary material, full reference for both quotes and paraphrases or summaries of published material must be given. All references should then be included in a bibliography at the end of the piece of work. Appropriate references for web-based material must also be given, including the relevant URL.

Any student found to have used unfair means in any examination or assessment procedure will be penalised.⁴

Support for your learning

The College has a positive policy of supporting students with learning difficulties or disabilities and their interests are represented by the Diversity Committee which reports directly to the Principals Group. The College has a Learning Support team, which can provide help and advice on all aspects of learning support and coping with learning difficulties.

The College offers support in making alternative arrangements for exams and assessment, support with study skills and advice with applications for the Disabled Students Allowance. Support and advice can also be provided in the specification and purchase of specialist equipment and the use of Information Technology.

⁴ For full details of the College's regulations on cheating and plagiarism, see the College Academic Deceit Procedure.

In order to ensure that you are provided with the appropriate advice and support from the start of your studies it is important that you discuss any difficulties and special requirements with the Learning Support Manager, or with your Curriculum Head, as early as possible.

Your representation

Each course in the College is required to have a Course Team. This meets at least twice a year to review the course and consists of the Curriculum Head, all member of staff who teach units on the course and two representatives from the students on the course.

Prior to each meeting, your course representatives will be given a copy of the agenda and will be asked to consult their fellow students about the items listed and be prepared to report to the meeting on any issues raised.

Following the meeting, the class representatives will receive a copy of the Course Review report to share with their fellow students on the course.

The existence of the formal system of student representation doesn't mean that you should feel this is the only channel open to you. You may of course raise issues directly with a lecturer or your Curriculum Head. Individual problems are often likely to be more easily and quickly resolved in this way.

Your comments, complaints or compliments

Naturally, we hope that your experience at the Adam Smith College will be an enjoyable and rewarding one. However, we do recognise that sometimes things can go wrong and encourage you to make your comments or complaints known to us so that we have the opportunity to resolve the problem and improve our services to you.

Problems are often most quickly and easily sorted by being dealt with informally. So we would ask that, in the first instance, you raise the matter with the appropriate member of staff. If you're not satisfied with the outcome, you can discuss the matter with your Curriculum Head.

Comments or complaints can also be put forward through your course representatives.

Where informal methods have failed to resolve the problem, you can make a formal complaint through the College's Complaint Form, which is available at Reception on all College campuses and in outreach centres or through the Students' Association.

It's always good to hear about what you think we do well and we encourage you to use the Compliments Form available at Reception. Every compliment received will be passed on to the person or department it's about.